



# MedPoint

Family Care Center

2501 West Silver Spring Drive  
Glendale, WI 53209

April 14, 2003

## **NOTICE OF PRIVACY PRACTICES**

This notice describes how information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

### **Understanding Your Health Record/Information**

Each time you visit a hospital, physician, or other healthcare provider, a record of your visit is made. Typically, this record contains your symptoms, examination and test results, diagnoses, treatment, and plan for future care or treatment. This information, often referred to as your health or medical record, serves as a:

- ▶ basis for planning your care and treatment
- ▶ means of communication among the many health professionals who contribute to your care
- ▶ legal document describing the care you received
- ▶ means by which you or a third party payer can verify that services billed were actually provided
- ▶ a tool in educating health professionals
- ▶ a source of data for medical research
- ▶ a source of information for public health officials charged with improving the health of the nation
- ▶ a source of data for facility planning and marketing and
- ▶ a tool with which we can assess and continually work to improve the care we render and the outcomes we achieve.

Understanding what is in your record and how your health information is used helps you to:

- ▶ ensure its accuracy
- ▶ better understand who, what, when, where and why others may access your health information
- ▶ make more informed decisions when authorizing disclosure to others.

### **Your Health Information Rights:**

The information in the health records we maintain belongs to you. You have the right to:

- ▶ request a restriction on certain uses and disclosures of your information as provided by 45 CFR 164.522

Continuation

- ▶ obtain a paper copy of the notice of information practices upon request
- ▶ inspect and copy your health record as provided for in 45 CFR 164.524
- ▶ amend your health record as provided in 45 CFR 164.528
- ▶ obtain an accounting of disclosures of your health information as provided in 45 CFR 164.528
- ▶ request communications of your health information by alternative means or at alternative locations
- ▶ revoke your authorization to use or disclose health information except to the extent that action has already been taken.

### **Our Responsibilities:**

MedPoint is required to:

- ▶ maintain the privacy of your health information
- ▶ provide you with a notice as to our legal duties and privacy practices with respect to information we collect and maintain about you
- ▶ abide by the terms of this notice
- ▶ notify you if we are unable to agree to a requested restriction
- ▶ accommodate reasonable requests you may have to communicate health information by alternative means or at alternative locations.

We reserve the right to change our practices and to make the new provisions effective for all protected health information we maintain. Should our information practices change, we will mail a revised notice to the address you've supplied us.

We will not use or disclose your health information without your authorization, except as described in this notice.

### **For More Information or to Report a Problem**

If you have questions and would like additional information, you may contact Carol Sinense at 414-461-9250 ext 117

If you believe your privacy rights have been violated, you can file a complaint with Carol Sinense or with the Secretary of Health and Human Services. There will be no retaliation for filing a complaint.

### **Examples of Disclosures for Treatment, Payment and Health Operations**

*We will use your health information for treatment. For example:* Information obtained by a nurse, physicians or other members of your healthcare team will be recorded in your record and used to determine the course of treatment that should work best for you. Your physician will document in your record his expectations of the members of your healthcare team. Members of your healthcare team will then record the actions they took and their observations. In that way the physician will know how you are responding to treatment.

We will also provide your physician or a subsequent healthcare provider with copies of various reports that should assist him/her in treating you.

We will use your health information for payment. For example: A bill may be sent to you or a third party payer. The information on or accompanying the bill may include information that identifies you, as well as your diagnosis, procedures and supplies used.

We will use your health information for regular health operations. For example: Members of the medical staff, the risk or quality improvement manager, or members of the quality improvement team may use information in your health record to assess the care and outcomes in your case and others like it. This information will than be used in an effort to continually improve the quality and effectiveness of the healthcare service we provide.

**Other Uses or Disclosures**

*Business Associates:* There are some services provided in our organization through contacts with business associates. Examples include physician services in the Emergency Department and Radiology, certain laboratory tests. When these services are contracted, we may disclose your health information to our business associate so that they can perform the job we've asked the to do and bill you or your third party payer for services rendered. So that your health information is protected, however, we require the business associate to appropriately safeguard your information.

*Notification:* We may use or disclose information to notify or assist in notifying a family member, personal representative, or another person responsible for your care, your location and general condition.

*Workers Compensation:* We may disclose health information to the extent authorized by and to the extent necessary to comply with laws relating to workers compensation or other similar programs established by law.

*Public Health:* As required by law, we may disclose your health information to public health or legal authorities charged with preventing or controlling disease, injury or disability.

*Correctional Institution:* Should you be an inmate of a correctional institution, we may disclose to the institution or agents thereof, health information necessary for your health, and the health and safety of other individuals.

*Law Enforcement:* We may disclose health information for law enforcement purposes as required by law, or in response to a valid subpoena.

Federal law makes provision for your health information to be released to an appropriate health oversight agency, public health authority or attorney, provided that a workforce member or business associate believes in good faith that we have engaged in unlawful conduct or have otherwise violated professional or clinical standards and are potentially endangering one or more patients, workers or the public.

My signature below indicates that I have been provided with a copy of the notice of Privacy Practices

\_\_\_\_\_ Date \_\_\_\_\_

If signed by legal representative, relationship to patient

\_\_\_\_\_ Date \_\_\_\_\_